

Software. Your purchase choice.

Choose a one-time perpetual license or a monthly or annual software subscription. The same edition features apply across purchase options. No subscription is required for a one-time purchase. Technical support is optional and sold separately.

Palphi LLC | Ohio, United States | Updated October 28, 2026

Edition	One-time / user	Monthly / user	Annual / user
Hobbyist	Free	Free	Free
Pro	\$249	\$19	\$149
MAX	\$499	\$39	\$299
Palshell One	\$1,299	\$89	\$699

Annual prices are full-year charges, billed annually, not installments. Monthly plans are billed monthly. Software subscriptions renew automatically until canceled. All prices are USD before applicable taxes.

Annual savings versus 12 monthly payments

Pro: \$79/user/year | MAX: \$169/user/year | Palshell One: \$369/user/year

Free updates for your purchased edition

Every minor and major software update is free for the purchased edition. Perpetual customers do not need paid support to receive updates. One-time base and Enterprise Add-on licenses never expire.

Subscription customers retain paid-edition access through the paid-through date. Verified renewal payments extend the same license key without monthly re-entry. A canceled subscription does not become perpetual.

A higher-edition one-time purchase requires a separate full-price purchase, with no upgrade credit. Free updates do not include separate editions, add-ons, AI usage or future hosting. Two permitted computers per named user; a user license is not a shared team license.

Public software and support checkout remains disabled. Available Windows and macOS beta downloads, including platform security warnings, are listed at palshell.com/download. Prices are presented for planning.

Details: palshell.com/pricing | Feature comparison
Contact: support@palphi.com

Build on your selected edition.

Enterprise Add-on / Coming Soon

Contact us for pricing. The one-time add-on is planned for Pro, MAX or Palshell One. It adds organization capabilities to the selected paid base edition; it is not a replacement or standalone edition. It does not unlock MAX or Palshell One engineering features. Base edition entitlements stay unchanged.

- **Coming Soon:** Centralized team and license management
- **Coming Soon:** Microsoft Entra ID / Okta SSO
- **Coming Soon:** Organization-wide RBAC and security policies
- **Coming Soon:** Shared team workspaces
- **Coming Soon:** Centralized audit logging
- **Coming Soon:** AI and NetClaw permission controls
- **Coming Soon:** Centralized deployment and configuration management

All add-on capabilities are planned, not currently implemented or available. No delivery date is promised. Hobbyist is not eligible. With subscription software, the add-on remains a separate one-time charge, never a recurring fee. Contact us for a quote.

Team software estimates

For 2-5,000 named users, existing fixed discounts apply to one-time base licenses only: Pro 5%, MAX 10%, Palshell One 15%. No additional quantity brackets or subscription discounts. No discount on support or the add-on.

Five users	One-time base	Monthly base	Annual base
Pro	\$1,182.75	\$95.00	\$745.00
MAX	\$2,245.50	\$195.00	\$1,495.00
Palshell One	\$5,520.75	\$445.00	\$3,495.00

Annual base totals are billed annually. Enterprise Add-on pricing is available by quote and is not included in these estimates. Support is always a separate subtotal.

Calculator: palshell.com/pricing/teams

Assistance, separate from software.

Support can accompany any paid edition and either software purchase model. Its monthly/annual choice is independent of software billing. No paid support is selected by default.

Support plan	Monthly	Annual, billed annually
Standard	\$10.99/user	\$89/user
Professional	\$29/user	\$299/user
Enterprise Support	Request quote	From \$1,499/organization

Annual support is one full-year charge. Annual savings versus 12 monthly payments: Standard: \$42.88/user (12 monthly payments: \$131.88); Professional: \$49/user (12 monthly payments: \$348). Enterprise Support is a separate organizational quote with defined coverage, not a per-user, unlimited fixed-price checkout or the software subtotal.

Coverage and renewal

Standard: personalized email help with Palshell installation, setup and usage; initial reply target within two business days.
Professional: priority email within one business day and limited scheduled Palshell remote assistance. Exact allowances for each billing period must be finalized before sales; remote sessions are not unlimited. Enterprise: named contact, covered users, hours, escalation and allowances by written agreement.

Support is Palshell-only: no customer-network/device configuration, managed IT, standalone consulting or general third-party support. Response targets are first replies, not guaranteed resolution times. Business hours, timezone and holiday calendar must be finalized before sale.

Recurring support requires explicit opt-in and clear renewal disclosure. Canceling renewal preserves paid-through coverage, not an automatic refund. No bundled free support year or renewal trap. Existing contractual commitments remain unchanged; avoid overlapping coverage or double billing. Expired support does not revoke a perpetual license or its free updates.

Free baseline assistance

Basic billing questions, failed activation, license recovery, accepting bug/security reports, documentation and every minor and major update for the purchased edition remain free. Paid support adds priority and personalized Palshell assistance. Future MCP, pyATS, NetClaw, automated AI support and organization sync are not current support benefits.

Launch status and final totals

Public checkout stays disabled pending provider clearance, support catalog and monthly fulfillment, reviewed production fulfillment deployment, final service terms, launch checks and owner authorization. Before future payment, show software and support subtotals, renewal frequencies, applicable taxes and the authoritative final total.

Terms: palshell.com/pricing/support | Contact Sales: support@palphi.com